

Student's Book Audioscript

Unit 8

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Conversation One

A: Do you see a store directory?

B: Yes. It's right over here. What do you need?

A: I need a pair of nice warm gloves for my sister.

Conversation Two

A: These pajamas aren't comfortable. They're too small.

B: Would you like me to get you a couple of new pairs when I go shopping?

A: That'd be great. Thanks!

Conversation Three

A: Look at these great tights. They have pictures of animals on them. Don't you just love them?

B: Not particularly. They're a little wild for my taste.

A: Well, if you really don't like them, I'll take them back to the store.

Conversation Four [A = Indian]

A: Can I help you sir?

B: Yes. I'm looking for boxers. I only see briefs.

A: They're right over here. Just follow me.

B: Thanks! I need a pair in extra large.

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Location One [Spanish]

A: Where are the coats?

B: Right here on the ground floor. The coat department is in the back of the store, right in front of the elevators.

A: Back of the store? Thanks. Oh. And the restrooms?

B: In the basement, near the elevators.

A: Thanks!

B: No problem.

Location Two [Indian]

A: Yes, sir. How can I help you?

B: I'm looking for the shoe department.

A: Men's or women's?

B: Children's, actually.

A: The children's department is upstairs. Take the escalator to the second floor and walk to the back of the store. It's right there. You'll see it.

Location Three [U.S. regional]

A: Excuse me. Where's the restaurant?

B: There are two restaurants, sir. There's a coffee shop and a self-service buffet.

A: The coffee shop.

B: That's downstairs in the basement.

A: How do I get there?

B: Just take the escalator and turn right when you get off.

Location Four

A: Excuse me, ma'am. Where is the lingerie department? I'd like to buy something special for my wife.

B: The lingerie department is on the top floor, in the front of the store. Just go up the stairs and turn right.

Location Five

A: I'm looking for purses.

B: Purses? They're in accessories.

A: Where's that, please?

B: Go straight down the hall. It's just after you pass the escalators.

A: Thanks!

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Conversation One

A: Can you help me?

B: Certainly, ma'am.

A: Do you have these pumps in a smaller size? They're a little large.

Conversation Two

A: Excuse me. I'm looking for a windbreaker.

B: Certainly. Is a light windbreaker OK?

A: Yes, thanks. We're going to Tanzania. They say it's incredibly hot there this time of year, but very windy.

Conversation Three [A = Russian]

A: Excuse me. Where are the less expensive purses?

B: Just over there, across from the belts.

Conversation Four

A: Do you think you could gift wrap these tights for me? They're a present for my daughter.

B: I'm sorry, but I can't. We don't gift wrap in this department. But if you go to the service desk, they can help you with that.

Conversation Five [A = British English]

A: I just love this nightgown, but my husband says pink isn't a good color for me. Do you have it in black?

B: I think we do. What size, madam?

A: Extra large, please.